

Panthawit Chumthong

QA Engineer / Software Tester

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SUMMARY

Results-driven QA professional transitioning into Software Testing. Skilled in Manual, Automated (Playwright, Robot Framework, Maestro), API (Postman, JMeter), and Database testing. Certified and portfolio-ready with cross-platform testing experience. Passionate about minimizing software defects within the most efficient and acceptable timelines.

WORK EXPERIENCE

GEARINC SERVICES (THAILAND)

- **Quality Analyst** Jan 2025 – Oct 2025
 - Developed QC frameworks and coached moderators on complex cases.
 - Refined operational policies based on emerging trends and regulatory compliance.
 - Simplified complex policy updates for the team, ensuring 100% adherence to quality standards.
- **Content Moderator** Sep 2024 – Jan 2025
 - Reviewed and assessed advertisements for compliance with platform policies.
 - Flagged and escalated non-compliant content accurately and efficiently.
 - Stayed updated on policy changes to ensure effective and current moderation.

CONCENTRIX (MALAYSIA)

- **Technical Advertising Support Advisor** Jun 2022 – Jun 2024
 - Troubleshoot website & software bugs and escalated critical technical issues.
 - Reviewed ad creatives for policy compliance and optimized campaign performance.
 - Resolved complex platform issues for international clients under high-pressure conditions.

SKILLS

- **Manual Testing:** Test Cases, Test Scenarios, Defect Logging, Test Report
- **Automated Testing:** Playwright, Robot Framework (Selenium & Appium), Maestro
- **API & Performance:** Postman, Swagger, JMeter — Pre/Post-request scripts, Load Testing
- **Database:** SQL (MSSQL, PostgreSQL), Schema Design, ER Diagrams
- **Web Technologies:** HTML, CSS, JavaScript, TypeScript, JSON, UX/UI basics
- **Tools:** Jira, Trello, AI Tools, Excel/Google Sheets, Canva, PowerPoint
- **Soft Skills:** Defect Isolation, Agile/Scrum, Fast Learner, Resilience
- **Languages:** Thai (Native), English (Professional Working Proficiency)

PORTFOLIO & PROJECTS

[→ View All My Projects](#)

- **Manual Testing:** Designed structured Test Scenarios and Cases, delivered defect reports and test summaries.
- **Web Automation:** Robot Framework & Selenium, Built Keyword-driven scripts using POM for complex web forms; achieved 100% pass rate.
- **Mobile Automation:** Robot Framework & Appium, Maestro, Executed cross-platform automated tests on Android Emulators and iOS Simulators.
- **API Testing:** Postman, Functional & performance testing using JS for dynamic data; automated token chaining with Swagger.
- **Database & SQL Testing:** MSSQL, PostgreSQL, Advanced data validation on 10,000+ records using CTEs and Window Functions (RANK).
- **E2E Testing:** Playwright, Full-stack UI and API automation in TypeScript/Node.js; headless mode with visual traces.
- **Performance Testing:** JMeter, Load-tested 25k requests on Swagger Petstore API; achieved 0% error rate via parameterization.
- **Viral Web Project (GAY-DAR):** Built viral web app using Vibe Coding principles; reached 6.2M+ users on X (Twitter).

EDUCATION & CERTIFICATES

Sociology and Anthropology — Thammasat University	2018 – 2021
<ul style="list-style-type: none">● First-class Honours, GPA 3.53	
Software Testing Full Course — P'Beam	2026
<ul style="list-style-type: none">● SDLC/STLC, Manual Testing, Playwright, Robot Framework automation training.	
Certified Professional Data Analyst — DataRockie & Coursera	2022
<ul style="list-style-type: none">● Advanced SQL for data manipulation and data visualization.	
Digital Marketing Certification — Google Digital Garage	2021
<ul style="list-style-type: none">● User behavior and engagement metrics for digital product quality.	
Customer Service Certification — Skillsoft	2022
<ul style="list-style-type: none">● Professional communication and problem-solving for stakeholder collaboration.	